

Art Pufford

Sr. Enterprise Architect at Alacrinet Consulting Services

apufford@pufford.com



33 people have recommended Art

"As the Manufacturing LOB Project Manager, I worked often with Art on designing infrastructure or implementing the industrial solutions I was developing or managing. His deep experience, both as an administrator and developer, were invaluable to me in sorting out critical issues under deadline pressure, and in sometimes hazardous environments, such as steel mills and food processing plants. His pleasant demeanor and "can do" attitude made him a favorite among my clients, and added to the pleasure of working with him. When I left RYNO for Altos Engineering, I recommended Art as our Chief Architect. I would be pleased and proud to work with him again, anytime, anywhere."

— **Tom Murphey**, *Project Manager, Manufacturing, RYNO Consulting, Inc.*, worked with Art at RYNO Consulting

"Altos Engineering, Inc. was a professional engineering consultancy that developed over \$35M in OEM nuclear power generation pipe and pressure vessel safety and maintenance software for the Electric Power Research Institute (EPRI), the world's largest member-funded electric utility research firm. The software is used in most nuclear power plants worldwide. We were also both a Microsoft and IBM Premier Business Partner, and had a large Lotus Domino development and infrastructure consulting practice. All projects were conducted under a registered ISO 9001/TickIT Quality Management System (QMS) that was externally audited, semi-annually, by Lloyd's Register Quality Assurance. As PMO, I had oversight of the management and qa of all of Art's projects at Altos Engineering, and he was my enterprise architect when I served as lead consultant and project manager (2000-01) for the year-long 20,000+ seat, 60+ department, 600+ locations enterprise messaging upgrade at the City and County of San Francisco. Art's supreme knowledge of the Lotus Domino and IBM iSeries technologies, as well as his skill as a senior administrator and developer, was invaluable in delivering, at 100% documented client acceptance, the first successful County-wide-budgeted IT project for San Francisco. Art's superb work on requirements elicitation, architecture, vendor oversight, implementation, rollout and knowledge transfer to the client caused the Department of Public Health, the County's largest department (6500+ users) to continue Art's services as their chief consultant post-project, and IBM to invite the City and County to present this project as a showpiece at the following year's LotusSphere conference. Much of the work he did on that project is still in place (2009), as several subsequent independent reviews have showed it could not be improved upon. It was also Art's expertise and personable customer facing that

caused IBM Global Services to appoint Altos Engineering as their primary western states consultancy for support on the toughest Lotus and IBM issues with Domino on the iSeries platform. I also had the pleasure of working with Art previously at RYNO Consulting, Inc., and it was my experience there that led to my recommending him as Chief Architect for Altos when I joined that team. I highly endorse Art as the best choice for anyone seeking a well thought out and lasting solution to issues with Domino or related Lotus or IBM systems. I'm happy to provide a reference for Art, and may be contacted at 707-718-8686 or qa_atm3@comcast.net if further information is required."

— **Tom Murphey**, *Director, Project Management Office (PMO), Altos Engineering, Inc.*, worked directly with Art at Altos Engineering Applications, Inc.

"Art did a great job for us as a senior consultant and IT resource for us. His expertise with Lotus Domino Server and Notes helped our organization in creating a new enterprise-wide intranet application. In addition, Art's personality and trustworthiness were outstanding. I can highly recommend Art without question."

— **Matthew Booher**, was Art's client

"I highly recommend Art Pufford he is a true professional , you would be had pressed to find a more experienced , trustworthy architect . I do not hesitate to hire Art when needed."

— **Steven Damm**, was Art's client

"My company worked with Art on a Lotus Notes integration in 2008. He was nothing but a pleasure to work with. His knowledge of the product was only surpassed by the ease of working with him. I would highly recommend for anyone that gets the chance to work with Art to do so."

— **Jim Lewis**, was Art's client

"Art designed, tested, and then helped implement the HW & SW infrastructure for the Lotus/Domino enterprise messaging system currently used by the City & County of San Francisco (20,000+ users). We couldn't have done it without him. I highly recommend Art to anyone in need of Lotus/Domino engineering expertise."

— **Joe Armenta**, was Art's client

"Art is a delight to work with. He was contracted to implement Orcon's Lotus Notes collaboration and Web services applications on a new iSeries server, train us to administer and manage the products, and help us migrate users to the new tools. Art has a professional but casual manner that invites working closely along side him, helping the client learn by doing so they more quickly become comfortable with the new technologies. He is an excellent project manager, laying out the work to be done then gaining consensus on who will do the work, in what sequence, in what time frame, and defining what constitutes successful completion of each task. Our Lotus implementation

and migration was completed with only the best results and user satisfaction. I've found Art to be consistent in taking the extra steps to ensure that implementation, training, advising, and corrective work is done at the highest professional level. I highly recommend his work and counsel."

— **Dave Nunley**, was Art's client

"Art Pufford is a solid and experienced professional in his field. He came to the New Technology Foundation with a ton of experience and did amazing things during his time here. He was principal in developing the technology infrastructure for a growing network of high schools that is now at 42 in number. He is extremely dedicated and diligent, a team player, and a great addition to any organization."

— **Cindy Mills**, *School Development Coordinator, New Technology Foundation*, worked indirectly for Art at New Technology Foundation

"Art Pufford was the Chief Architect of the New Tech High Learning System, a collaborative learning environment serving 42 schools and 15,000 students in 9 states across the country. The Learning System has received significant recognition from Smithsonian Computerworld (http://www.cwhonors.org/case_studies/NewTechnologyFoundation.pdf) and from IBM (<http://www.ibmssystemsmag.com/aix/augustseptember08/casestudy/21117p1.aspx>) . Art's knowledge and skills of the Lotus Notes enterprise system is unparalleled. I highly recommend Art Pufford to any for-profit or not-for-profit organization establishing collaborative environments. Art gets it done and makes it work. Please contact me at bobpearlman@mindspring.com for any additional information."

— **Bob Pearlman**, *Director of Strategic Planning, New Technology Foundation*, managed Art indirectly at New Technology Foundation

"Art is a detail-oriented technologist with the ability to learn new systems and programs quickly. Art was the lead Notes person in the company for both System Administration and development tasks and he was always quick to be able to diagnose and fix a problem or answer a question about how Notes worked. I would have no problem recommending Art for a position in any organization."

— **Jim Tovar**, *Senior IS Consultant, RYNO Consulting, Inc*, worked indirectly for Art at RYNO Consulting

"I worked with Art Pufford for several years with Automation Partners; a technology consulting company for Law Firms. He has an innate understanding of technology and is able to translate that understanding to practical applications for the clients. Art would resolve complex issues whether they were hardware or software related. Art was always willing to do whatever it takes to get the job done, staying after hours or on weekends to make sure the client was up and running. I feel Art would be a valuable asset for any company."

— **Tom McGreevy**, *Technical Consultant, Techlaw Automation Partners*, worked directly with Art at

Automation Partners International, Inc.

"Art brought the right mix of technical knowledge and consultative leadership to several engagements where we (IBM) subcontracted to the firm he was working for. Art quickly established credibility with our client and helped us to expand the scope of the engagement. I would not hesitate to recommend Art to any prospective client."

— **Neil Campbell**, was Art's client

"I have worked with Art numerous times over the years with Domino messaging projects for Swift Transportation. With MSA Group he migrated email, calendaring, and user accounts from a company Swift Transportation acquired without disruption in service. Art has assisted on multiple Domino upgrades on our AS400 system and has been a valued and highly successful partner. He also designed and implemented our Company Driver email platform which has supported 17,000 accounts with 99.99% uptime. His knowledge of the Domino platform is unsurpassed."

— **Kristie Fancher**, was Art's client

"Art Pufford delivers on all aspects of technical design and detail. He is simply the most complete technology solutions provider I have had the opportunity to work with. Great communicator, detail oriented with incredibly fast response time to technical specifications or trouble shooting. Art Pufford is the real deal when it comes to high level technology integrations and solutions."

— **Mark Morrison**, *Director for Leadership Development, New Technology Foundation*, worked with Art at New Technology Foundation

"Art Pufford is not only a skilled technologist but a man of integrity. His concern for the customer and their needs was always at the forefront as he took on consulting projects. When it comes to messaging and collaboration technology, Art is the most skilled consultant I have ever had the pleasure of working with. He is one of those rare individuals that you can put into a troubled project and know that it is going to come out just fine. Art would be a valuable addition to any company. I hope to be able to work with him again in the future."

— **Marc Mangus**, *Managing Consultant, RYNO Technology Inc.*, worked directly with Art at RYNO Consulting

"December 1, 2008 Greetings, Recommendation for Art Pufford It is with great pleasure that I find myself writing this letter of recommendation for Art Pufford. Art is an outstanding employee who on a daily basis goes "above and beyond" in IT support and product development oversight to New Technology Foundation and continuously exceeds the performance standards in the position of Chief Architect. Art willingly accepts new assignments and offers to help wherever he can. He remains steadfast in his cheerfulness, calmness, and dependability. Art is an extraordinary employee and a vital member of the team. He has demonstrated excellent managerial and

technical skills. Art is attentive to tasks and works tirelessly to achieve the goals of the department. He is an extremely positive and dependable employee, and performs his duties in an extremely timely and conscientious manner. Art is an innovative self-starter, who rarely needs supervision. He exceeds expectations. He handles pressure well, and will voluntarily work overtime and take work home to meet a deadline. Art is an invaluable asset to any IT department, and I highly recommend hiring him. If you'd like to discuss his attributes in more detail, please don't hesitate to contact me. Sincerely, Susan Schilling Chief Executive Officer"

— **Susan Schilling**, *CEO, New Technology Foundation*, managed Art indirectly at New Technology Foundation

"As the Operations Manager, I worked with Art Pufford on a professional level at New Technology Foundation. I consider Art to have been one of the most responsible members of our organization. Art's talent and organizational skills have been invaluable to NTF, most of which has helped this company grow from the ground up. Without his vast skill set, we would not have the amazing environment we have in place to this day. In my opinion, Art's unwavering devotion to his profession exemplifies a strong work ethic and character. He is a trustworthy individual and would be an excellent candidate. Sincerely, Krista Clark, Operation Manager New Technology Foundation"

— **Krista Clark**, *Operations, New Technology Foundation*, worked with Art at New Technology Foundation

"Art was the only IT support for a growing network of schools when I first came to work with him and I was impressed with the number of hours he was available to support these schools. He began quite early in the morning and worked well into the night, offering immediate support to those in need and responding quickly to basic as well as emergency network needs. As the IT grew he continued to offer long hours of support and worked hard to train others in his area of expertise. Art is professional in his communication, quick and to the point on how to best solve a problem. If he does not know an answer to a question he will respond immediately with a promise to address it soon and then always follows up with the correct information. I would also like to note that Art fully understood the mission of our organization to reform schools though his responsibility in that area was solely from a technical angle, he made it his business to understand the reasoning behind that support and was able to speak with authority about our work. Art would be a tremendous asset to any hard-working team and I wish him the best of luck in finding a job in which his talents are tapped."

— **Lee Fleming**, *School Development Coach, New Technology Foundation*, worked with Art at New Technology Foundation

"Art was instrumental in building and supporting the technology infrastructure for all the New Technology High Schools nationally. I would recommend him whole heartedly for anyone who needs deep technology expertise and knows how to get things done."

— **Ted Fujimoto**, was Art's client

"Art's expertise in multiple Platforms, Products and Applications is admirable. He was also very willing to share his knowledge with his co-workers so their skills could be extended while continuing to extend his own. As a result, during his time at the Foundation, it expanded its work from Statewide to Nationwide. This was accomplished without needing to add more Staff, thanks in large part to his skills and method of working. Art would be a valuable asset to any Company fortunate enough to garner his skills."

— **Nicola Quinn**, *Technical Development Manager, New Technology Foundation*, worked indirectly for Art at New Technology Foundation

"I have worked with Art Pufford in several different capacities and have always found him to be a dedicated, responsible, highly skilled individual. Art consistently goes above and beyond to get the job done and does so with a great attitude and insightful innovation. His skills in Notes/Domino administration are exemplary. He is adept in taking on new challenges and learning new technology, and will explore every avenue to come up with the best possible solution. Art is a team player who is willing and able to share his knowledge. He is dependable, and more than willing to go the extra mile to make sure systems are giving users exactly what they need. I would highly recommend Art for employment."

— **Marykay Michaels**, *CIO, New Technology Foundation*, managed Art at New Technology Foundation

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— **Marykay Michaels**, advised Art at Heald Institute of Technology

"Art was our Director of Technology at the New Technology Foundation. He was the most incredible tech support person, always giving the needed support quickly, accurately, and in a supportive, positive way in what seemed like a 24/7 basis. He supported our 42 schools throughout the U.S. remotely and worked on developing our online learning system tools proactively and with the end user in mind. I was deeply saddened when our Foundation had to downsize. I will greatly miss Art. Any company who hires him will be extremely lucky to have him."

— **Linda Ullah**, *School Development Coach, New Technology Foundation*, worked with Art at New

Technology Foundation

"Art is a highly-skilled network engineer. I have worked with Art for the past 6 years and found him to be highly knowledgeable and always willing to improve his skills. In addition, Art was willing to share his knowledge by training others using a systematic approach that included patience. Art's work ethic is unapproachable as exhibited through his ability complete projects in a timely manner, and a willingness to work beyond the contract hours. Art would be an asset to any organization that employs him!"

— **Carolyn Ferris**, *Project Development and Technology Support, New Technology High School*, worked directly with Art at New Technology Foundation

"Art is extremely efficient and generous with his time and talent. He always gave full attention to issues and problems for our clients and also our own staff. No issue ever went long without Art's full attention to resolve the problem. I felt that our clients and our staff knew we could always rely on his assistance and advice for our technological needs. He was a valued member of our staff."

— **Sharon Oldham**, *Director of School Development, New Technology Foundation*, worked with Art at New Technology Foundation

"Art was the architect of a complex network of Lotus servers that supported dozens of schools which facilitated the collaboration of some of the most innovative learning environments in America today. His connections allowed our organization to hire some excellent people who contributed to a very affective IT department. He is also just a great guy to work with and an asset to any team."

— **Paul Curtis**, *Chief Academic Officer, New Technology Foundation*, worked with Art at New Technology Foundation

"I strongly recommend Mr. Art Pufford for any position/consulting in the technology field, especially in IBM's Lotus Domino Server/Lotus Notes client. In this field I consider him nothing less than an Expert. His work is incredibly professional, always following proper procedures, and best practices. His work ethic's is impeccable, always going above and beyond his support in both our local LAN/WAN and our portal server's in St. Louis, which supported 14,000 students. He did whatever it took to get the job done, always working from home after hours. His passion for the technology field is so great that when he went on vacation, he always had his laptop with him with VPN access to our systems. He was our Chief Architect / Director of Technology at New Technology Foundation, and would not have a hint of reservation of recommending Mr. Pufford for any position, or consulting job in the Technology field. Shaun Keeler"

— **Shaun Keeler**, *Network Engineer, New Technology Systems*, reported to Art at New Technology Foundation

"It is a pleasure working with Art. He is willing to learn and collaborate in various aspect in our project. He is detail oriented and have a lot of ideas/suggestions in our discussions."

— **Hans Widjaja**, *Senior Consultant, Alacrinet*, was with another company when working with Art at New Technology Foundation

"We hired Art to lead several Domino Infrastructure projects. He is an expert in his field, very dedicated to his work, has outstanding client handling and communication skills, and works well as a team member and team leader. He is reliable, knowledgeable, and easy to work with."

— **Henry Khalife**, was Art's client

"Art was called in for our company when it had embarked on a project to re-develop its single mission critical application. He was instrumental in developing the project concept, establishing the project schedule and mentoring the in-house IT staff on the technology that we had selected for our company. His patience with the entire project team, his insights with the technology details and his management skills provided our company and the project team the consistency and stabilizing force that difficult projects often need to continue to progress. It was his innate project skills that kept the project moving forward every time the project team seemed to "hit the wall". The project was implemented successfully and the software continues to be depended upon by the company. The software developed through his efforts and guidance was a "finalist" for the CIO Magazine Enterprise Value Award for non-profit enterprises in 2004 and although not the ultimate winner of the award it exemplifies the quality of work that may be expected of Art. I've contacted Art over the years to help us in different situations and I've always been able to rely upon him to deliver the services he's committed to. I don't think there are many people that so consistently demonstrate the commitment, skills and integrity that Art brings to his clients. I've absolutely no hesitation recommending Art for any project that he would be considered for."

— **Gregory Seyk**, was Art's client

"As Chief Architect at New Technology Foundation, Art has tremendous responsibility. We worked for the same organization for five years. I was impressed with his ability to handle his demanding job with consistent calmness. His dedication to the mission of New Technology Foundation was a constant presence. Any organization would be fortunate to have him on their team."

— **Susan Lane**, *Director of Development & Sustainability, New Technology Foundation*, worked with Art at New Technology Foundation

"Art is a 'Master Class' on infrastructure projects and if the truth were widely know, a darn good programmer too. Art can speak and write well and has the patience to decode the most confusing parts of IT so everyone can understand the issues. A smart engineer with a great attitude and engaging personality."

— **Al Corker**, *President/Consultant, Altos Engineering*, managed Art at Altos Engineering

"Art gives outstanding support and training for the Lotus Notes & Domino environment. He

troubleshoots problems and clearly explains tasks with a great “open door” policy with the willingness to assist you even if he is swamped with other tasks at hand. A+”

— **Derek Miller**, *LAN Administrator, Public Schools of Robeson County*, was with another company when working with Art at New Technology Foundation

[Contact Art on LinkedIn](#)